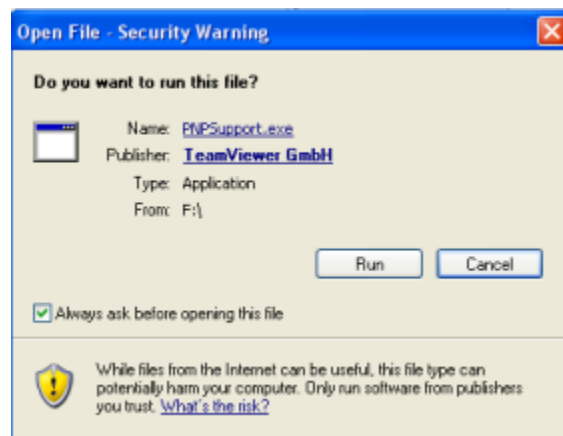


Quick Sheet: Using TeamViewer for PNP Support

PNP Computer Systems is providing access to other software that is quick and easy to use. This eliminates the use of PCAnywhere or a modem connection. The software is located at the root of your RMS system and is called PNPSupport.exe. (i.e. F:\APPS\VisRMS\PNPSupport.exe)

1. Set up a shortcut on your desktop pointing to **PNPSupport.exe** (this program should be located in the root of your visRMS directory). Double click to execute it.
Or
In the **Admission/Discharge/Transfer** menu (the menu that is available when you first enter RMS) select **Utilities**. Near the bottom of the list you should see an option for **PNP Support Application**. Select it.
2. If you are prompted whether to run or cancel the program, please select the button which says **RUN**. The screen may appear as shown below:



3. After a brief moment the software should execute and the following screen will appear:



4. You will need to tell P&NP what the "ID" number is (The 9 digit number 2/3 of the way down the screen on the left side). This information is required in order for P&NP to connect to your system and give you assistance.